



HOW CANON INDIA THEREFORE SOLUTION TOOK ISHIDA INDIA TO A GREATER HEIGHT

Ishida India Pvt Ltd is a 100% subsidiary of Ishida Co. Ltd. of Japan and a leading manufacturing company for weighing & packaging instruments in India being headquartered in Gurgaon.



CHALLENGES FACED BY ISHIDA INDIA

- **No control of documents** - Misplaced documents.
- **High Volume of documents**- Difficulty in finding and retrieving documents.
Need Large physical Storage space.
High Operational cost.
- **Document Approval**
Time consuming manual document approval leading to delay factor in Project delivery.



CANON INDIA APPROACH

IN ORDER TO PROVIDE CURATED SOLUTION FOR ISHIDA INDIA BUSINESS WHICH INCLUDES :

- The installation of a new DMS to boost productivity, secure document storage and provide process visibility for senior executives
- Simple and quick searching of relevant information for each department.
- Documents Approvals without manual intervention via automated workflow.



BUSINESS OUTCOME

- Enhanced business productivity.
- Improved collaboration and the ability to quickly find information.
- Helping in creating a safe & secure central repository system for documents.
- Better Backup and Disaster Recovery.
- Digitalization of the existing archive.
- Helping in reducing operational cost.

Challenges Hindering Growth and Expansion



Mr. Jiro Hatakeyama
(Managing Director)

“ I would like to Thank Canon India for helping Ishida India to bring digital transformation & automation in managing critical business documents online. In tough time of covid Canon's solution helped Ishida India in managing documents efficiently in remote & hybrid environment. It allows us to save time and money, but most importantly it helps us work better. ”

Ishida India Private Limited deals with a heavy load of documents where traceability and accessibility become extremely challenging. With the growth of business, document workflow becomes more and more complicated.

The increased load of papers created lot of challenges such as:

- **Ishida was struggling in order to create a centrally managed document repository system for easy document management archiving.**
- **Need to have a dedicated large space for manual document storage.**
- **Difficulty in finding documents timely.**
- **Manual Email approvals would sometime take more than a week and which lead to multiple associated resources time in order to complete the work.**

Finding the Right Solution :

- Inefficient and inconvenient information access prompted Ishida India to look for a solution that could organize its business data on a central, secure and easy-to-use platform and for which Ishida India looked out for many vendors for customized solution.
- Turning to a trusted vendor with a wealth of experience in information management and security policies, Ishida India found its answer in Canon's document solutions

Solution by Experts



- Document Management Made Simple with Therefore™ Online.
- On the advice of Canon's team, Ishida India Pvt. Ltd implemented Therefore™ Online, a cloud-based information management solution designed to securely store, manage and process all types of business information.
- Ishida India has streamlined their information management processes using a single, secure platform. The implementation of Canon's hardware and software solutions have also helped Ishida India minimize operational costs & focus on more productive tasks.

Canon : Adding value, spreading smile!



- With the successful introduction and implementation of Canon's Therefore solution at Ishida India Private Limited, an increased work productivity across various business departments was noticed.
- Automated workflows have totally transformed the daily business activities at the organization.
- The staff members did not face any trouble while working with Therefore™ and have expressed that it is rather easier to use and manage.
- ISHIDA is looking to expand and is considering using Therefore™ Web Access to allow their headquarter in Japan to see their documents online.
- Overall, the system works so well, at ISHIDA, Canon Therefore solution team enabled Ishida to effectively resolve its information operational challenges, thereby proving that 'Business Can Be Simple' with Canon.